



120 Torbay Road • Prince Charles Building, Suite E210 • St. John's, Newfoundland and Labrador • A1A2G8

2025-03-03

**Newfoundland and Labrador Hydro**

Shirley Walsh

E-mail: shirleywalsh@nlh.nl.ca

Dear Ms. Walsh:

**Re: Newfoundland and Labrador Hydro - Request to File Report on Frazil Ice at Bay d'Espoir Plant**

On January 24, 2026 Newfoundland and Labrador Hydro ("Hydro") issued a Power Warning asking customers across the Island to conserve electricity as the system supply approached maximum capacity limits. This was due in part to frazil ice issues experienced at the Bay d'Espoir plant which resulted in the temporary removal from service of all seven of its generating units. The Power Warning remained in effect until the evening of January 25, 2026, when the frazil ice issues were materially resolved as six of seven Bay d'Espoir generators were returned to service.

Hydro is requested to file a report on this event by April 30, 2026 setting out the following:

- How and when Hydro became aware of the risk of frazil ice formation at the Bay d'Espoir plant;
- A timeline and summary of events leading up to the decision to reduce generator output at Bay d'Espoir, as well as the subsequent actions resulting in the return to service;
- All technology and operating practices in place at Bay d'Espoir to monitor and react to the formation of frazil ice;
- The impact, if any, that low water levels in the Bay d'Espoir reservoir may have had on the formation of frazil ice in the intakes;
- The status of all hydroelectric and thermal generation, on-Island power purchases, imports, curtailable loads and capacity assistance available throughout the period when production from Bay d'Espoir was limited; and
- Details of costs incurred as a result of the frazil ice event including the amounts, if the costs are operating or capital, and whether the costs are expected to be recovered from customers. If there are costs to be recovered from customers, please explain how the costs will be recovered.

If you have any questions, please do not hesitate to contact the Board's Legal Counsel, Ms. Jacqui Glynn, by email, [jglynn@pub.nl.ca](mailto:jglynn@pub.nl.ca) or by telephone 709-726-6781.

Sincerely,

FOR Colleen Jones

Assistant Board Secretary

CJ/mpi

eCC **Newfoundland and Labrador Hydro**  
NLH Regulatory, E-mail: NLHRegulatory@nlh.nl.ca  
**Newfoundland Power Inc.**  
Dominic Foley, E-mail: dfoley@newfoundlandpower.com  
Douglas Wright, E-mail: dwright@newfoundlandpower.com  
NP Regulatory, E-mail: regulatory@newfoundlandpower.com

**Consumer Advocate**  
Adrienne Ding, E-mail: ading@odeaearle.ca